

# USER MANUAL

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# INTRODUCTION

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**Your trust deserves all our gratitude. We thank you deeply.**

This purchase helps grow a small independent business, founded by outdoor enthusiasts, just like you.

We absolutely put our heart into the products we create and are confident that what you have just received will accompany you on epic adventures for many years to come.

So put your new equipment to the test and let us know if it's up to your expectations.

See you in the woods!!

## **Simon & Eric**

PANORAMA CYCLES CO-FOUNDERS



# REGISTRATION

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This manual contains general information about the bicycle you have just purchased. For the technical specifications of the frame, please refer to our website. In addition, please refer to the specific component manuals available from the various manufacturers for all information and guarantees concerning it.

Take a moment to write down your bike's serial number and keep it in a safe place. Also, if your bike was purchased through one of our retailers, please email us a proof of purchase along with your contact information to register your bike. This will help the process in the event that you need to make a warranty claim.

# WARNINGS

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As you know, cycling is an activity which includes risks. Always wear your helmet!

Your bike should be assembled and maintained by a professional technician. Please always respect the tightening torques for the various bolts and screws of the bicycle. These instructions, specific to the model of the bicycle purchased, are indicated in a leaflet that is supplied with the bicycle. Periodically check the torque, and adjust as needed.

Always carry out an inspection before each ride to make sure that the bike and its components are in good condition. A fall from a bicycle or its improper use can cause breakage or fatigue of certain components. Mechanical fatigue of some parts can result in sudden breakage that can cause a fall resulting in injury and even death.

Respect the minimum insertion of the seat post (indicated on it) in the frame. Not following this indication may cause breakage which could lead to a fall causing injury and even death.

Never modify your bike. An improperly modified bicycle or component can cause a fall resulting in injury and even death.

# MAINTENANCE & INSPECTION

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Keeping your bike clean is a good way to prevent premature wear and tear on it. Dust and dirt can wear down moving mechanical components and scratch the exterior surfaces of the frame. For this purpose, we recommend the use of transparent protective adhesive film to protect the paint of your frame, especially if you plan to attach bags, such as a frame bag, to it.

Before storing your bike, make sure it has been thoroughly rinsed (especially if you have been riding in salty or very dirty environments), and dry it thoroughly. Store your bike in a dry environment, protected from the elements. In the case of a steel bicycle frame, it is strongly recommended to carry out an anti-corrosion treatment inside it using a product designed for this purpose such as Problem Solver Frame Saver or JP Weigle Frame Saver.

Apply a layer of grease to the accessible internal surfaces of the frame, namely the seat post, bottom bracket and head tube. Perform the same treatment for the wheel axles, while a thin layer of grease should be applied. Remove the seat post frequently to reapply grease so that it does not seize in the frame.

Before each use, inspect the frame for any apparent signs of failure. Contact your retailer or contact us directly for any observations that could give rise to doubts.

# WARRANTY

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All Panorama Cycles bikes are covered by our Panorama Cycles Guarantee.

We develop our products with great attention to detail. If for any reason you are not satisfied with your purchase, contact us by email: [info@panoramacycles.com](mailto:info@panoramacycles.com).

We provide a five (5) year warranty against manufacturing defects affecting the frame and the fork of Panorama Cycles bikes, from the date of purchase. The component warranty is limited to the warranty offered by its manufacturer.

The Panorama Cycles Guarantee does not cover:

- normal wear to the frame and fork, cosmetic damage (eg scratches);
- normal degradation of parts;
- damage from improper use, neglect (lack of maintenance), corrosion, drops, accidents or overweight;
- bicycles whose frame or fork has been modified in a manner not authorized by Panorama Cycles;
- non-original parts or components that have been installed by the user;
- damage caused by jumps or any other damage that may be deemed to be the result of improper use;
- damage caused by improper assembly not carried out by a professional technician

# WARRANTY

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The warranty does not cover related costs such as disassembly / reassembly and transport. Disassembly must be carried out by a professional technician.

We reserve the right to repair defective frames and forks or to replace them with an equivalent model.

The Panorama Cycles Guarantee is not transferable in the event of resale by the buyer.

Please refer to our website for more information:

<https://www.panoramacycles.com/en/privacy-and-spam-policy/>